

#### Thank you for taking the time to read our quarterly newsletter!

Here at Harrogate Neighbours, we have been keeping busy despite lockdown restrictions! Keep reading to find out what we've been up to and what's to look forward to in the coming months!



## Please complete our survey!



We are looking at our services and how we deliver them!

Please follow this link to complete: <a href="https://www.surveymonkey.com/r/J587YQG">www.surveymonkey.com/r/J587YQG</a>
If you have not already filled it in, we would LOVE to hear your thoughts on our services!

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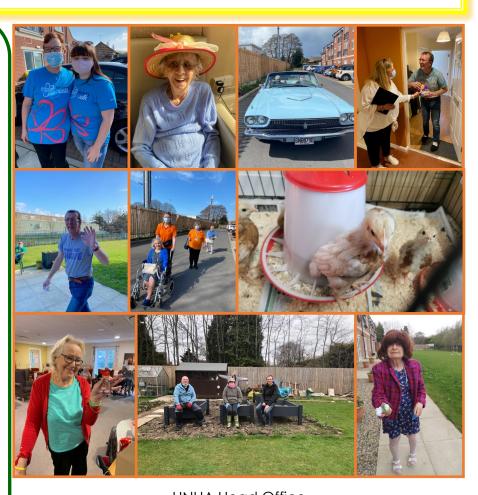
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## A Note from Sue



## Dear readers,



Despite the challenges we have all faced at Harrogate Neighbours, the staff and volunteers have worked really hard to make the daily lives of all our clients as safe, interesting, and fun as possible. Some days it has not been easy, but everyone has done an amazing job, and our relatives have been extremely supportive and have worked with us every step of the way.

We are fast approaching the next stage of the government's road map out of lockdown, and the whole care sector has been hit hard over the last 14 months. I sincerely hope for all of us that the next few months will bring opportunities to get together and enjoy summer with lots of activities and events.

We have decided to go ahead with our **annual ball in October**– if you would like more information, **please contact us.** For this

we are also looking for auction and raffle prizes.

I am delighted that we will finally (and officially!) receive the Queens Award for Voluntary Service next month during National Volunteers Week, from the Lord Lieutenant of North Yorkshire – photos will be on social media and in the next newsletter.

We have some great activities planned this summer so if you want to get involved, please let us know – you will always be welcome.

Please continue to stay safe and well, and we will continue to do all we can at Harrogate Neighbours.

Sue

## The Cuttings—Extra Care Facility

#### Valentines Day at the Cuttings!

Love was in the air at The Cuttings in February 2021. Some of our tenants enjoyed a delicious 3 course meal and a glass of fizz!

Chocolates were handed out and everyone felt the love all around!



#### March Madness!

March was an exciting month for all at The Cuttings! We were finally able to welcome in the tenants support bubbles which meant so much to everyone.

We also took part in the Memory Walk for the

Alzheimer's Society and wore a hat for Brain Tumour

Research. Here's what we raised:

Alzheimer's Society: £243.31 Brain Tumour Research: £93

Thank you to everybody who contributed and took part!

# Mother's Dayl

We wished all our tenants and staff a very Happy Mother's Day.
The tenants were treated to a gorgeous yellow plant by our Gardening Team.

Of course, a glass of wine was enjoyed by all!



#### Easter Egg-citement!

After so much isolation, we decided the tenants deserved it. So, we welcomed in Springtime with a tipple outside in the sun! Throughout the week leading up to Easter, we took part in an Easter Egg decorating competition which was won by Anne! We also ran an Easter Egg Hunt which awarded 3 winners: Bernice, Suzie and Jean! All were gifted an Easter Egg (including our staff!) and we were kindly donated some treats by Caroline, Katie and Daisy.

## Heath Lodge—Residential Care Home

## A huge congratulations is in order for Denise and Harley!

Harley has accepted a promotion to become Assistant Manager at Heath Lodge. Denise is now our Deputy CEO across Harrogate Neighbours.

We are incredibly proud of both of them and know they will carry on working to such high standards in their new roles.







## Valentines Day at Heath Lodge



Heath Lodge Residents enjoyed a beautiful Valentines Dance with gorgeous Sweetpeas and Roses donated by the lovely Angela from Asda. The residents have now planted their plants in the Heath Lodge garden which will be enjoyed throughout the year.

## Vaccination Day at Heath Lodge!

We were thrilled to have all our staff and residents at Heath Lodge receive their first Vaccination in January, it was such an important day for the home and it was our lovely residents Olive and Tina who were the first to receive theirs!

We are now onto our second round of vaccinations and are looking forwards to a brighter future!



#### **Visitors Pod!**

We are so grateful for the donations made by BNI who have helped us build a visitors pod for our residents to enjoy some safe time with loved ones.

## **Greenfield Court Care**

#### A team of hard workers!

Our care team take so much pride in their work, so to reward the team, the care staff each voted for the person who has made this past year a little bit easier. A big well done to Jemma who is part of our community care team and to Romney and Dylan who are members of our in-house care team. They were all rewarded with their own box of delicious treats from **The Harrogate Cookie Co!** 







#### **New Arrivals!**

We had some new feathery friends join us at The Cuttings this Easter. Our entire team worked endlessly to help them hatch and keep them fed & watered. They are almost due to start their new life in The Cuttings gardens! The chicks are growing daily, and our staff, tenants and visitors are fascinated and super egg-cited by their growth and progress!



#### Sue's thoughts on the chickens!

We have some great new things
happening at Harrogate Neighbours – I
was talked into keeping our chickens that
were hatched in an incubator at Easter –
and we have kept the 'girls' and we look
forward to having our own fresh eggs –
please see our Just Giving Page:



We are fund raising to provide all the necessary equipment to keep them safe.



#### Sunshine time!

With the warmer weather coming, our community care team have been able to take individuals out into their gardens. This is something we believe to be essential, especially after a cold winter in lockdown.

## **Food Angels**

#### **Our Service**

Our award-winning Food Angels delivers healthy and nutritious hot meals to the elderly and vulnerable members of our communities in and around Harrogate & Ripon. As well as delivery, our Angels also provide much needed social interaction to make sure clients are safe and well—and they are always happy to have a chat. We are always looking for new volunteers to join our Food Angels team!

Please contact Gaynor on 01423 888083

#### Fighting spirit!

At the beginning of the year we saw lots of snowy weather but this didn't stop our dedicated team of staff and volunteers. We worked together to ensure all our clients received their hot meal.



## Christmas Day and Easter Delivery!

We were thrilled that this was the first time that we were able to deliver our vital service on Christmas Day and Easter Weekend. Huge thank you to our hard working staff and volunteers. We may have had a visit from Santa and the Easter Bunny as well!

### Special thanks...

We would like to give a big thank you to Jason and Michelle at Turner Price who took time out of their busy work schedule to support our food angels delivery in Harrogate and Ripon.

Turner Price supply a lot of our food products that go towards making our delicious meals.



## Work For Us...



If you are looking to start a career in the care sector, or you're just looking for a new role within a friendly and supportive team, then we have the role for you.

We regularly advertise for care roles and have other opportunities from time to time, so keep an eye out on our 'work for us' website page.

To apply for any advertised roles, please contact us on 01423 888777 or email your CV to reception@hnha.co.uk

### **Current Vacancies**

#### **Weekend Care Staff**

We are seeking caring and compassionate people to work as a weekend carer

Part-time: 7am-11am Saturday and Sunday with over-time available if required.

#### **Weekend Chef**

Weekend Chef required for a Residential home for the elderly on Pannal Ash Road, Harrogate.

Part-time: 17 hours per week Hours 8am until 5pm

#### Weekend Receptionist and Social Media Administrator

We are seeking an experienced and reliable receptionist to welcome guests and assist our weekend teams
Part-time: 9am until 5pm, Saturday and Sunday.

### **Hospitality Assistant**

We are looking for a positive, honest and reliable Hospitality Assistant to join our friendly and dynamic catering team based at The Cuttings.

Full-time: Includes 1 weekend in 4



## Coming up...

- The Cuttings celebrate BBQ week (weather permitting)
- Fathers DaySunday 20th June
- A Tribute to HRH Duke of Edinburgh:
   The Yacht Britannia World Tour comes
   to The Cuttings
- Wimbledon fortnight28th June to 11th July
- The Summer Olympics in Tokyo28th July to 8th August

## A message from the Finance Team

The Finance and Admin teams are always on hand to answer any questions you may have, but we are also here to support the other departments within the organisation. Although we are not a department on the front line delivering the services which HNHA offers to its clients and their families, we strive to assist the departments who help you the most. Please don't hesitate to contact us on

01423 888777

#### A Special Mention...

We teamed up with Alison Cooper at Not Just Travel earlier this year. So, if you book any travel through Tim and Alison we will receive a percentage into our HNHA fund, and Not Just Travel will match online prices! So, please have a look – the website is:

<u>harrogateneighbours.notjusttravel.com</u>

#### Or telephone 01422 730011

BNI Network Central is a networking group of over 50 professional businesses and Harrogate
Neighbours is the group's nominated charity. We are extremely grateful for BNI as we have gained incredible support through fundraising, volunteering, donations (and much more!). If you would like an introduction to any of the trades or businesses, please

contact **Sue Cawthray** on **01423 888 777** 

<u>FOLLOW US</u> on Social Media to see what we get up to daily:

Facebook: @HNHA2013

Instagram:

@harrogateneighbours

Twitter: @hnha2013







#### **Contact Us**

The Cuttings & Head Office 01423 888 777

Heath Lodge Care Home 01423 882 970

Greenfield Court Care 01423 880 487

Harrogate Food Angels 01423 888 083



Harrogate

Neighbours

Outstanding Care & Support

